



# Communities & Environment Policy & Scrutiny 2015/2016

No of Indicators = 54 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.

Produced by the Strategic Business Intelligence Hub March 2016

			Previous Years			2015/2016					Polarity	DoT	
			2012/13	2013/14	2014/15	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Target			
Building Works	<u>BW05</u>	Gas safety – % of properties having valid Gas Safe registered gas certificates - (Snapshot)	Monthly	99.70%	98.79%	99.71%	99.43%	99.51%	99.83%	-	-	Up is Good	Neutral
	<u>BW19</u>	% of Urgent Repairs completed within Government Timescales	Monthly	98.82%	97.70%	94.73%	98.71%	94.65%	95.35%	-	-	Up is Good	Neutral
	<u>BW20</u>	% of Urgent Gas Repairs completed within Government Timescales	Monthly	99.10%	96.17%	89.71%	98.66%	92.13%	94.79%	-	-	Up is Good	Neutral
Crime	<u>CSP01</u>	All Crime	Monthly	11928	11380	10807	2986	3082	3030	-	-	Up is Bad	Bad
	<u>CSP03</u>	Domestic burglary (incl. attempts)	Monthly	572	560	446	122	112	100	-	-	Up is Bad	Good
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	7	7	7	7	7	6	-	-		
	<u>CSP11</u>	Theft or unauthorised taking of a cycle	Monthly	731	1010	782	228	302	278	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	15	15	15	15	15	15	-	-		
	<u>CSP12</u>	Criminal damage (excl. 59)	Monthly	1830	1632	1389	394	412	409	-	-	Up is Bad	Neutral
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	12	9	6	7	9	8	-	-		
<u>CSP15</u>	Overall Violence (Violence Against Person Def.)	Monthly	2254	1938	2130	631	676	610	-	-	Up is Bad	Bad	
	IQUANTA Family Grouping (Rank out of 15)	Quarterly	10	6	6	6	6	5	-	-			
Crime - Anti	<u>CSP24</u>	Number of Alcohol related ASB incidents	Quarterly	NC	2347	1852	435	465	403	-	-	Up is Bad	Good
	<u>CSP28</u>	Number of Incidents of ASB within the city centre ARZ	Quarterly	2428	2301	2576	586	717	535	-	-	Up is Bad	Neutral
Crime - Domestic Violence	<u>CSP51</u>	Number of Reports of Domestic Abuse Incidents reported to NYP	Monthly	2819	2823	2745	751	740	691	-	-	Up is Bad	Neutral
Crime - Hate	<u>CSP23</u>	Hate Crimes or Incidents as Recorded by NYP	Monthly	95	98	108	41	41	34	-	-	Up is Bad	Bad
		IQUANTA Family Grouping (Rank out of 15)	Quarterly	5	4	3	4	6	7	-	-		
Earnings	<u>CJGE170</u>	Housing affordability (house prices to earnings ratio)	Quarterly	6.78	6.80	7.66	8.25	8.44	8.25	-	-	Up is Bad	Bad
		Benchmark - National Data	Quarterly	5.97	6.20	6.51	6.8	6.99	7.09	-	-		
		Benchmark - Regional Data	Quarterly	4.12	4.22	4.26	5.14	5.25	5.3	-	-		
		Regional Rank (Rank out of 15)	Quarterly	15	15	15	15	15	15	-	-		



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Homelessness	HOU259	Households accepted as being homeless and in priority need - Relationship Breakdown Violent - (YTD)	Quarterly	19	16	17	3	9	16	-	-	Up is Bad	Neutral
		Benchmark - National Data	Quarterly	6,530	6,130	6,530	1600	3330	-	-	-		
	HOU268	Households accepted as being homeless and in priority need - Relationship Breakdown Violent	Quarterly	19	16	17	3	6	7	-	-	Up is Bad	Neutral
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent - (YTD)	Quarterly	13.00%	14.70%	16.50%	13.00%	18.80%	21.33%	-	-	Neutral	Neutral
	HOU281	Benchmark - National Data	Quarterly	12.14%	11.73%	12.27%	12.00%	11.7%	-	-	-		
		Households accepted as being homeless and in priority need - % Relationship Breakdown Violent	Quarterly	13.00%	14.70%	16.50%	13.00%	24.00%	25.93%	-	-	Neutral	Neutral
		Households accepted as being homeless and in priority need - % Domestic Violence - (YTD)	Quarterly	4.80%	3.70%	9.40%	0.00%	4.00%	3.70%	-	-	Neutral	Neutral
	HOU281	Benchmark - National Data	Quarterly	2.90%	2.83%	2.82%	2%	2.4%	-	-	-		
		Households accepted as being homeless and in priority need - Domestic Violence	Quarterly	7	4	3	0	1	0	-	-	Neutral	Neutral
Housing	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	4692	2306	1545	-	-	-	-	-	Up is Bad	Good
	CAN061	Number of new affordable homes delivered in York	Quarterly	127	50	136	14	23	-	-	-	Up is Good	Good
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	216	247	153	30	70	104	-	-	Up is Good	Good
	CJGE178	Private rents (Average) - All (£)	Annual	740	738	841	-	-	-	-	-	Up is Bad	Bad
		Benchmark - National Data	Annual	728	720	788	-	-	-	-	-		
		Benchmark - Regional Data	Annual	534	535	557	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	14	14	15	-	-	-	-	-		
HOU210	Bring empty private sector properties back into use	Annual	35	103	106	-	-	-	-	-	Up is Good	Good	
Housing Debt and	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	1.63%	1.32%	1.62%	2.29%	2.54%	1.93%	-	-	Up is Bad	Neutral
	HOU109	% of rent collected (including current arrears brought forward) - (Snapshot)	Quarterly	97.90%	98.04%	97.84%	90.42%	94.64%	96.66%	-	-	Up is Good	Neutral
Housing Voids	HOU215	Rent lost through voids - (Snapshot)	Quarterly	0.64%	0.69%	0.75%	0.21%	0.42%	0.58%	-	-	Up is Bad	Bad
	HOU245	Average number of days to re-let empty properties (overall) - (YTD)	Monthly	21.66	21.49	25.62	24.3	23.71	22.55	-	-	Up is Bad	Good
PP01	% of businesses reporting that contact with officers was helpful	Annual	93%	97.27%	97.28%	-	-	-	-	-	Up is Good	Good	
	PP02	% of businesses reporting that they were treated fairly	Annual	93%	99.09%	98.56%	-	-	-	-	-	Up is Good	Neutral



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Public Protection	<u>PP03</u>	% of businesses reporting that the information provided was useful	Annual	99%	97.27%	98.14%	-	-	-	-	-	Up is Good	Neutral	
	<u>PP04</u>	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	74%	97.27%	95.57%	-	-	-	-	-	Up is Good	Neutral	
	<u>PP05</u>	Number of website users who found the information about air quality easily available	Discontinued	1061	849	NC	-	-	-	-	-	Up is Good	Neutral	
	<u>PP06</u>	% of food premises that are classified as broadly compliant	Quarterly	95%	93%	93%	94%	94%	94%	-	-	Up is Good	Neutral	
	<u>PP07</u>	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Quarterly	98%	75%	100%	N/A	N/A	N/A	-	-	Up is Good	Good	
	<u>PP08</u>	% of births registered within 42 days	Quarterly	99%	99%	98%	98%	99%	-	-	-	Up is Good	Neutral	
	<u>PP09</u>	% of still births registered within 42 days	Quarterly	99%	100%	100%	100%	100%	-	-	-	Up is Good	Neutral	
	<u>PP10</u>	% of deaths registered within 5 days	Quarterly	97%	93%	93%	91%	92%	-	-	-	Up is Good	Neutral	
	<u>PP11</u>	% certificate applications dealt with within 5 days of receipt	Quarterly	100%	100%	100%	-	-	-	-	-	Up is Good	Neutral	
	Public Realm	<u>CSPEC1</u>	Calls for Service - Flytipping - Rubbish	Monthly	1683	1841	1358	289	421	408	-	-	Up is Bad	Neutral
		<u>CSPEC2</u>	Calls for Service - Litter	Discontinued	675	NC	NC	-	-	-	-	-	Up is Bad	Neutral
<u>CSPEC4</u>		Calls for Service - Vegetation (includes weeds and overgrown hedges)	Monthly	1095	1126	931	254	467	234	-	-	Up is Bad	Neutral	
<u>CSPEC5</u>		Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)	Monthly	2558	2225	1729	335	399	516	-	-	Up is Bad	Neutral	
<u>CSPEC6</u>		Calls for Service - Graffiti	Monthly	395	178	158	61	68	78	-	-	Up is Bad	Bad	
<u>CSPMA7</u>		CYC Mobile App - Grand Total	Monthly	432	428	373	97	81	55	-	-	Neutral	Neutral	
	<u>CES35</u>	Residual household waste (kg per HH) - (YTD)	Quarterly	541kg	559kg	598.3kg	142kg	278.65kg	-	-	-	Up is Bad	Bad	
		Benchmark - National Data	Annual	551kg	555kg	558kg	-	-	-	-	-			
		Benchmark - Regional Data	Annual	543kg	534kg	543kg	-	-	-	-	-			
		Regional Rank (Rank out of 15)	Annual	7	9	10	-	-	-	-	-			
	<u>CES36</u>	Household waste recycled / composted- (YTD)	Quarterly	45.96%	43.63%	42.50%	49.39%	49.63%	-	-	-	Up is Good	Neutral	
		Benchmark - National Data	Annual	43.22%	43.45%	43.70%	-	-	-	-	-			
		Benchmark - Regional Data	Annual	43.31%	43.85%	43.60%	-	-	-	-	-			
		Regional Rank (Rank out of 15)	Annual	6	9	7	-	-	-	-	-			
			Municipal waste landfilled - (YTD)	Quarterly	53.76%	55.83%	57.40%	50.07%	50.46%	-	-	-	Up is Bad	Neutral



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Waste	<u>CES37</u>	Benchmark - National Data	Annual	33.89%	30.93%	24.50%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	38.17%	34.71%	30.00%	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	12	13	14	-	-	-	-	-		
	<u>CES38</u>	Total tonnes of municipal waste collected (household, commercial, prescribed and inert waste) - (YTD)	Quarterly	97,000	93,830	93,430	26,957	52,647	-	-	-	Neutral	Neutral
	<u>CES39</u>	Tonnes of Landfilled waste - Household (excluding liquid waste) - (YTD)	Quarterly	45,930	46,850	46,740	12,124	23,864	-	-	-	Up is Bad	Neutral
	<u>CES40</u>	Tonnes of Landfilled waste - Commercial collection rounds - (YTD)	Quarterly	6,220	5,620	5,630	1,191	2,411	-	-	-	Up is Bad	Neutral
	<u>CES41</u>	Tonnes of Landfilled waste - Combined (excluding liquid waste)	Quarterly	52,150	52,470	52,370	13,512	26,589	-	-	-	Up is Bad	Neutral
	<u>CES42</u>	Cost of landfill tax - Household (excluding liquid waste) - (YTD)	Quarterly	£2,939,520	£3,373,200	£3,739,200	£1,001,938	£2,144,367	-	-	-	Up is Bad	Bad
	<u>CES43</u>	Cost of landfill tax - Commercial collection rounds - (YTD)	Quarterly	£398,080	£404,640	£450,400	£98,294	£199,182	-	-	-	Up is Bad	Bad
<u>CES44</u>	Cost of landfill tax - Combined (excluding liquid waste) - (YTD)	Quarterly	£3,337,600	£3,777,840	£4,189,600	£1,100,232	£2,343,549	-	-	-	Up is Bad	Bad	
<u>CES45</u>	% of properties offered 2 kerbside recycle collections - (YTD)	Quarterly	98.70%	98.80%	99%	99%	-	-	-	-	Up is Good	Good	
Youth Offending	<u>PHOF23</u>	First time entrants to the youth justice system (per 100,000 population aged 10-17)	Annual	498.01	432.43	413.64	-	-	-	-	-	Up is Bad	Good
		Benchmark - National Data	Annual	556.41	447.81	409.06	-	-	-	-	-		
		Benchmark - Regional Data	Annual	537.33	465.26	473.02	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	7	7	-	-	-	-	-		